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Docket No. AUS92001826US1 Serial No. 10/015,264 Atty: AJP

Applicant: BROWN ET AL

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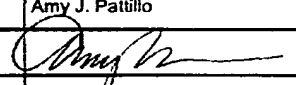
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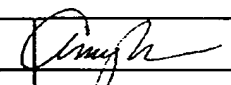
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TRANSMITTAL FORM	Application Number	10/015,264	
	Filing Date	12/12/2001	
	First Named Inventor	Michael Wayne Brown	
	Art Unit	2642	
	Examiner Name	Ubilos, Marie C	
(to be used for all correspondence after initial filing)		Attorney Docket Number	AUS920010826US1
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Firm Name	Amy J. Pattillo		
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/015,264 Confirmation Number: 1742 Filed: 12/12/2001 Title: PROMOTING CALLER VOICE BROWSING IN A HOLD QUEUE	: Before the Examiner: : Marie C. Ubiles : Group Art Unit: 2642 : Intellectual Property Law Department : International Business Machines Corp. : 11400 Burnet Road : Austin, Texas 78758
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I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Marie C. Ubiles on April 26, 2005 by Amy J. Pattillo.


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Respectfully submitted,

 ON 4/26/2005

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